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September 18, 2018

To Whom It May Concern:

I have worked with Jake for the past ten years. I cannot even begin to tell you how beneficial he has been to the shop and how much I appreciate his knowledge and skills. His experience has made everyone's job so much easier. Because of his diagnostic abilities, I, as a service writer, am better able to serve our customers. He is willing to take on challenges and difficulties that have baffled other shops and technicians. In addition, the training Jake has been able to pass along to others will continue to benefit our company for years to come.

What is even more important, is that I can speak to the kind of person Jake is. He is a man of high integrity. Jake is solution oriented and does what it takes to get the job done. The example he has set and the way he conducts himself on a daily basis have set the bar high and has made me a better Service Manager. I want to personally thank Jake for all of his hard work. We at McNeil's Auto Care are very grateful he is a part of our team.

Sincerely,

A handwritten signature in black ink, appearing to read 'Troy Christensen', with a long, sweeping horizontal line extending to the right.

Troy Christensen